



COVID-19 JOURNEY ASSISTANCE CARD

To support people with health conditions or disabilities who are exempt from wearing a face covering, we have produced this assistance card which can be downloaded from our website.

Exempt passengers should carry this card and if asked why they are not wearing a face covering show this to a staff member or fellow passenger.

Drivers will accept this card as proof of exemption from wearing a face covering whilst onboard.

- 1. Print this page onto paper and cut out the above Assistance Card.**
- 2. Or, Take a photo of the Assistance Card on your phone.**
- 3. Carry it with you when travelling.**
- 4. Show this to the driver when you board to show you are exempt from wearing a face covering.**

We're working hard to keep everyone safe...

You can help too, please remember social distancing guidelines are in place when travelling.

STAY APART STAY SAFE